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Greater Clark County Schools would not be the success it is today without the dedication of our hard-working employees. We are proud to offer a comprehensive benefits package to support your physical, mental, and financial wellness.

This guide highlights the options available to you as a benefits-eligible employee. Please take time to review this guide so you can make informed decisions and get the most from your benefits.

ENROLL BY OCT. 30!

OPEN ENROLLMENT IS OCT. 18-30.

This is your annual opportunity to review and update your benefits. Don't miss out!

After you've reviewed your benefit options, log on to our online system to make your selections.

Learn more on page 5.

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WHEN CAN YOU ENROLL IN BENEFITS?

NEW HIRE

Enroll within your new-hire enrollment window.

Enroll on Steele.BenSelect.com/qccs

Closely review your options as a new hire

- The benefits you select become effective on the 91st day of employment (calendar days)
- Some benefits include special enrollment opportunities that are only available when you first enroll, so don't miss out!

OPEN ENROLLMENT

Enroll during the annual benefits open enrollment period.

Enroll on Steele.BenSelect.com/qccs

Your annual opportunity to review & change your benefits

- Typically held in the fall
- The benefits you select become effective on Jan. 1



QUALIFYING LIFE EVENT

Enroll within 30 days of a qualifying life event.

Contact Human Resources

"Qualifying life events" allow you to make a mid-year benefit change

Examples include:

- Marriage or divorce
- Birth or adoption of child
- You and/or your dependents become eligible or lose coverage with another group health plan
- Spouse's open enrollment
- Change in work status (part-time to full-time)

COVERING YOU AND YOUR FAMILY

EMPLOYEES

Greater Clark County Schools is proud to offer a comprehensive benefits package to eligible, full-time employees who work at least 30 hours per week or meet the requirements for continuing eligibility during an approved leave of absence.

DEPENDENTS

- Many of the plans allow you to cover your eligible dependents, which include:
- Legally married spouse
- Dependent children including:
 - Children up to age 26 regardless of student or



ENROLLMENT INSTRUCTIONS



ENROLL ONLINE

Visit | Steele.BenSelect.com/gccs

1. LOG IN

- Enter your 9-digit Social Security number without dashes or spaces
- Enter your 6-digit PIN
 - Last 4 digits of your SSN + last 2 digits of your birth year
 - For example, if the last 4 of of your SSN are 1234, and you were born in 1980, your PIN would be 123480

2. REVIEW AND ELECT

- · Review your benefits
- Enter your dependent information
- Select your beneficiaries
- Use "Next" to view in sequential order

3. CONFIRM

- Re-enter 6 digit PIN
- Verify your status shows "100% complete"

ENROLL BY PHONE

1. CALL

Call | 463-999-2956

Monday-Friday | 8:30 a.m. to 5 p.m. ET

You'll reach a counselor who knows your benefits.

2. UPDATE

Update your benefits and dependent information and select your beneficiaries.

3. CONFIRM

You'll confirm all elections and beneficiaries.

NEW FOR 2025!

NO APPOINTMENT NECESSARY

You can use the online option or call in to enroll in your benefits. You can also call in to speak with a benefits counselor if you need assistance.

CALL CENTER HOURS

Monday-Friday | 8:30 a.m. to 5 p.m. ET

NEED A HELPING HAND?

Call the Benefits Enrollment Call Center for Assistance!

Call | 463-999-2956

Monday-Friday | 8:30 a.m. to 5 p.m. ET

BENEFIT COUNSELORS CAN HELP:

- Enroll you in benefits
- Update your beneficiaries
- Add your new dependents
- Review your current benefits
- Direct you to important forms
- Update your address
- Document recent life events

CAN THE CALL CENTER HELP ME CHANGE MY BENEFITS?

The IRS only allows mid-year changes when you have a qualifying live event, like marriage, loss of coverage, a newborn, etc.

Should you have a qualifying life event, a Benefit Counselor can process the event and make desired changes to eligible benefits over the phone.

CAN MY SPOUSE CALL IN FOR ME?

The employee must be present on the recorded call.

MEDICAL BENEFITS



DI AN ODTION	HSA MEDICAL PLAN				
PLAN OPTION	IN-NETWORK*				
NETWORK	Blue Access				
PLAN BASICS					
Deductible Individual Family	\$1,650 \$3,300				
Coinsurance Member Pays Plan Pays	0% 100%				
Out-of-Pocket Maximum Individual Family	\$1,650 \$3,300				
Eligible for Health Savings Account?	Yes! Learn more on page 12.				
WHAT YOU PAY WHEN YOU NEED CARE					
Preventive Care	No charge				
Care at the Employee Health Center	No charge! Learn more on page 8.				
Doctor Visits Primary Care Specialist	0% after deductible				
Emergency Care Urgent Care ER	0% after deductible				
Inpatient & Outpatient Services	0% after deductible				
Diagnostic Imaging (ex: MRI, CT, PET scans)	0% after deductible				
WHAT YOU PAY FOR PRESCRIPTION DRUGS					
Retail Pharmacy (up to 30-day supply) Tier 1 2 3 4	0% after deductible				
Mail-Order (up to 90-day supply) Tier 1 2 3 4	0% after deductible				
YOUR COST PER PAY PERIOD (24 PER YEAR)					
Employee	\$56.52				
Employee + Family	\$287.62				

^{*}Out-of-network coverage is available on this plan. Please refer to the benefit summary for more information.

PRESCRIPTION SAVINGS



TrueScripts provides you with personalized support to help you manage and reduce your prescription drug costs.

You can contact TrueScripts whenever you have questions or need help navigating your pharmacy benefits. If you find that you're paying a lot for your medications, they can often find ways for you to save!

PRICEPROTECTOR+, POWERED BY GOODRX

TrueScripts ensures you get the greatest savings possible while getting credit toward your deductible and out-of-pocket maximum.

With PriceProtector+, TrueScripts will automatically apply GoodRx discount card pricing if it is lower than the cost through your medical plan. No shopping around, no forms to send in, no headaches!

Learn more about PriceProtector+

PHARMACY RESOURCES

Manage your pharmacy benefits online! **Visit** | *MemberPortal.TrueScripts.com*

TrueScripts member portal features:

- Recent claim history
- Network pharmacy locator
- Drug price lookup—check real-time pricing on medication!
- Live chat available Monday–Friday, 8 a.m. to 6 p.m. ET

QUESTIONS?

Call | 844-257-1955

NO-COST PRESCRIPTIONS



ELECTRX INTERNATIONAL MAIL-ORDER PHARMACY PROGRAM

With ElectRx, you can get prescription drugs at a significantly reduced cost—in some instances, for free!

Once you've filled your prescription at least once through Greater Clark County Schools' pharmacy plan, you could save with ElectRx.

ElectRx allows you to order 90-day supplies of eligible brand-name medications from brick-and-mortar pharmacies in Canada, Great Britain, Australia, and New Zealand.

QUESTIONS?

Email | Customer Service at *Info@ElectRx.com*

AVAILABLE MEDICATIONS INCLUDE:

- Jardiance
- Rybelsus
- Janumet

- Trulicity
- Ubrelvy
- Steglujan

- Ozempic
- Steglatro
- Glyxambi

- Farxiga
- Tradjenta
- Invokamet

- Invokana
- Synjardy XR
- Synjardy

- Januvia
- Xigduo XR
- Soliqua
- Janumet XR

SEE IF YOU CAN SAVE

- 1. Call ElectRx Customer Service: 855-353-2879
 - Have your medication list handy
 - Be prepared with any questions regarding your condition
- 2. Have your doctor write a script with 3 refills and ask them to fax it directly to ElectRx: **833-353-2879**.
- 3. Shipping takes 5–15 days after completing requirements.

GCCS HEALTH CENTER



NO-COST MEDICAL CARE

The Greater Clark County Schools Employee Health Center is created for the exclusive use of employees and dependents of Greater Clark County Schools who are covered under the medical plan.

The Health Center is staffed by primary care providers who can evaluate and treat your entire family for a wide variety of ailments.

Our Health Center offers all of the services provided in a typical primary care office, including physical evaluation and treatment for everything from the flu to complicated chronic diseases, physical examinations, immunizations, and lab services at **NO COST**.

SERVICES INCLUDE

- Primary care services
- Personal health coaching
- · Immunizations, lab draws, and testing
- Generic prescriptions fills and refills
- Urgent care visits

LOCATION

Greater Clark County Schools Health Center 6200 E. Highway 62, Building 2501 Jeffersonville, IN 47130

HOURS

Monday | 8 a.m. to 5 p.m.

Tuesday | 7 a.m. to 4 p.m.

Wednesday 8 a.m. to 5 p.m.

Thursday | 6 a.m. to 6 p.m.

Friday | 8 a.m. to 4 p.m.

Saturday | 8-11 a.m.

GET STARTED

You will need to create an account before scheduling an appointment—whether it's in person or virtual.

Log in to schedule an appointment, make changes to your profile, and more.

Visit | PMD.center/gccs

Call | 812-214-0460

If you need assistance outside of normal business hours, you'll receive instructions to reach an on-call provider.



PREVENTIVE CARE



Your medical plan covers in-network preventive care services at no cost to you! Preventive care can help keep you healthy and identify minor issues early, when they're easier—and less costly—to treat.

☑ WHAT IS PREVENTIVE CARE?

Preventive care includes a range of services to help keep you healthy. While regular (diagnostic) medical care focuses on treating illness, preventive care aims to keep you from getting sick in the first place.

⋈ WHAT IS NOT PREVENTIVE CARE?

If you see a doctor because you have symptoms or have been diagnosed with an illness, the services are not preventive.

Your medical plan still provides coverage for these services, but they are not covered at 100%.

Note: Your medical plan may charge a fee if you receive services from an out-ofnetwork provider or if the preventive service is not the primary purpose of your office visit.



TIPS TO SAVE MONEY

☑ SAVE THE EMERGENCY ROOM FOR TRUE EMERGENCIES

Only visit the emergency room if you have a life- or limb-threatening emergency. If you need care when your doctor's office is closed, check your area for an urgent care location or use virtual care instead.

☑ USE IN-NETWORK PROVIDERS

Your medical, dental and vision costs increase greatly when you visit a provider who is not in your plan's network. Always confirm your provider is in your network, especially when being referred to another provider or facility for services.

☑ GET YOUR ANNUAL CHECKUP

You and your dependents should visit the doctor annually for health screenings and tests. Your plan covers preventive services at 100%.

✓ CHOOSE GENERIC PRESCRIPTIONS

Ask your doctor or pharmacist to give you generic prescriptions instead of brand name. Generic drugs are cheaper and are just as effective.

✓ SHOP AROUND TO FIND THE BEST PRESCRIPTION PRICES

It can pay to be a savvy shopper. Look up your prescription on your TrueScripts member portal to find the lowest cost pharmacy.

Good news! TrueScripts automatically applies GoodRx discounts to your generic prescriptions. The amounts you pay will be automatically credited to your deductible and out-of-pocket maximum where appropriate. See page 7 to learn more.

☑ TAKE ADVANTAGE OF THE MAIL-ORDER PHARMACY PROGRAM

Save time and money by using the mail-order prescription drug program for your maintenance prescriptions. Check with your insurance company for more details.

VIRTUAL VISITS



AN AFFORDABLE OPTION FOR QUALITY MEDICAL CARE

Visit with a doctor any day, any time, from your smartphone, computer or tablet. Telehealth is an easy and convenient option when you need care for yourself or your child in the middle of the night or while traveling.

USE TELEHEALTH FOR:

Cold & Flu symptoms | Allergies | Pink eye | Respiratory Infection | Sinus + skin problems | Behavioral Health | And more!

WHAT DOES IT COST?*

There's no cost after deductible!

BEFORE DEDUCTIBLE

Primary care visit | \$80

Pediatrician visit | \$55

Dermatology visit | \$100

*Fees subject to change.



HEALTHCARE ON THE GO Anthem. Sydney

YOUR SYDNEY HEALTHCARE APP

With Sydney, you can find everything you need to know about your Anthem benefits—personalized and all in one place. Sydney makes it easier to get things done, so you can spend more time focused on your health.

- Access your digital ID card
- Find care and check costs
- View your benefits coverage
- Check claims and deductible expenses
- Get answers even faster with the chat bot

DOWNLOAD THE APP

Visit | *SydneyHealth.com* for a link to download the app.



ORTHOPEDIC SURGERY ALTERNATIVE



HOW DOES REGENEXX WORK?

Regenexx uses your body's natural healing agents to replace the need for up to 70% of elective orthopedic surgeries by using your stem cells and blood platelets to repair and regrow damaged bone, cartilage, muscle, tendon, and ligament tissues.

Regenexx procedures treat a broad range of chronic and acute orthopedic injuries. Whether you suffer from the lingering aches and pains often associated with aging or a tear or sprain due to activity, Regenexx may be able to help return you to full function without invasive surgery.

LEARN MORE

Visit | RegenexxBenefits.com/gccschools

Call | 866-941-4452

WHERE CAN I FIND A PHYSICIAN?

Regenexx has physicians at 99 locations nationwide, including Louisville.

You can find more physicians at *Regenexx.com*.

WHAT DOES REGENEXX TREAT?

- **Spine** | Ruptured or torn disc, disc extrusion, etc.
- Hand/Wrist/Elbow | Arthritis, tennis elbow, carpal tunnel, etc.
- **Knee** | Meniscus tear, ACL/PCL sprain or tear, etc.
- **Shoulder** Rotator cuff tears, labral tear, etc.
- **Hip** Osteonecrosis, bursitis, etc.
- Ankle/Foot | Instability, bunions, etc.

REGENEXX NATIONAL NETWORK

Regenexx has a national network of Interventional Orthopedics clinics.

Each Regenexx physician receives hundreds of hours of hands-on training in our proprietary procedures to make sure that every patient receives the highest quality of care.





HEALTH SAVINGS ACCOUNT



By enrolling in the HSA medical plan, you get access to a Health Savings Account (HSA), which can be used to pay for qualified healthcare expenses.

ELIGIBILITY

Anyone who fits **all** the following conditions may contribute to an HSA:

- ✓ IS enrolled in an HDHP medical plan.
- x IS NOT enrolled in Medicare, Tri-Care, Medicaid, or a medical plan with copays.¹
- x IS NOT eligible to be claimed as a dependent on someone else's tax return.

¹**Medicare & your HSA:** Because enrollment in Part A is backdated by six months, you should stop your HSA contributions six months prior to enrollment to avoid penalties. Consult your tax advisor for quidance.

HSA CONTRIBUTIONS

You can contribute up to the IRS annual maximum, which is based on your age and enrollment in the HSA medical plan.

2025 IRS limits	UNDER AGE 55	AGE 55+
Individual	\$4,300	\$5,300
Family (at least one dependent)	\$8,550	\$9,550

3 REASONS TO LOVE YOUR HSA

1. TRIPLE TAX SAVINGS.*

- Tax deductions when you contribute to your account
- Tax-free withdrawals to pay for qualified medical expenses
- Tax-free earnings

2. IT'S FLEXIBLE.

You can use the money in your HSA for eligible health expenses or save it and let it grow. Your HSA savings roll over year after year, so it's there when you need it.

3. USE IT FOR RETIREMENT

When you reach a certain balance, you can invest your HSA. And you can use it as retirement income at age 65 without penalty (normal income tax still applies).

*Please note that state taxes still apply in some states.

LEARN MORE ABOUT YOUR HSA

Visit *HSAStore.com/learning-center.html* for all things HSA. See the links below for specific information.

Please note: the links below are case sensitive.

- Why you might choose an HSA: bit.ly/HSAfacts
- HSA-eligible expenses: bit.ly/HSAeligibleexpenses
- HSA advantages: bit.ly/HSAadvantages



DENTAL BENEFITS



	LUCU DI AN	MID DI ANI	LOW PLAN	
PLAN OPTIONS	HIGH PLAN	MID PLAN	LOW PLAN	
	IN-NETWORK*	IN-NETWORK*	IN-NETWORK*	
NETWORK	-	Dental Complete		
Calendar-Year Deductible Individual Family	\$50 \$150	\$50 \$150	\$50 \$150	
Maximum Benefit for Basic & Major Services Per Person Per Year	\$1,500	\$1,500	\$1,000	
Maximum Orthodontia Benefit Per Child Per Lifetime	\$1,500	\$1,500	Not covered	
WHAT YOU PAY FOR SERVICES				
Preventive Services (cleanings, exams, x-rays)	No charge (deductible waived)	No charge (deductible waived)	No charge (deductible waived)	
Basic Services (fillings, extractions)	20% after deductible	50% after deductible	50% after deductible	
Endodontics (root canal treatment)	50% after deductible	50% after deductible	Not covered	
Periodontics (scaling and root planning))	50% after deductible	50% after deductible	Not covered	
Major Services (crowns, bridgework)	50% after deductible	70% after deductible	Not covered	
Orthodontia (for children up to age 18)	You pay 50%	You pay 50%	N/A	
YOUR COST PER PAY PERIOD (24 PER YEA	AR)			
Employee	\$16.04	\$14.04	\$7.11	
Employee + One Dependent	\$32.00	\$25.40	\$14.50	
Employee + Family	\$57.48	\$42.70	\$30.92	



*Out-of-network coverage is available on this plan. Please refer to the benefit summary for more information.

Be aware of balance billing if you use an out-of-network dentist. If your dentist is out-of-network and they charge more than what the plan allows, you are responsible for the extra charges. Save money by staying in-network! See Benefit Glossary on page 22 for more details.

VISION BENEFITS



PLAN OPTION	BLUE VIEW VISION PLAN
PLAN OPTION	IN-NETWORK
NETWORK	Blue View Vision
PLAN BASICS	
Eye Exam (once every calendar year)	\$25 copay
Eyeglass Lenses Single Bifocal Trifocal (once every calendar year)	\$10 copay
Frames (once every calendar year)	\$100 allowance + 20% discount on remaining amount
Contact Lenses—instead of glasses (once every calendar year)	\$110 allowance + 15% discount on remaining amount (covered in full if medically necessary)
YOUR COST PER PAY PERIOD (24 PER YEAR)	
Employee	\$1.04
Employee + Spouse	\$2.09
Employee + Child(ren)	\$2.13
Employee + Family	\$3.18



LIFE INSURANCE



BASIC LIFE AND AD&D

(EMPLOYER-PAID)

To help provide financial security for your family in the event of death or dismemberment, we provide basic term life and accidental death & dismemberment (AD&D) coverage at no cost to you.

Life Coverage and AD&D Coverage Amount*

Varies based on employee class

Benefit Reduction Schedule

Benefits reduce by:

50% at age 70

*The AD&D benefit is paid in addition to the life benefit if your death is due to an accident. A partial AD&D benefit may be paid in some cases, such as loss of sight or paralysis. See plan summary for details.



SUPPLEMENTAL LIFE AND AD&D (EMPLOYEE-PAID)

Supplemental life and AD&D insurance provides a layer of financial security for your family. You can give your loved ones greater peace of mind by purchasing voluntary coverage at competitive group rates.

Employee Benefit

Spouse Benefit

\$10,000 increments up to \$500,000

Guarantee Issue: \$150,000

\$10,000 increments

up to \$500,000

(cannot exceed 100% of employee's election)

Guarantee Issue: \$50.000

Child Benefit Birth to 6 mg

Birth to 6 months: \$500 **6 months-26 years:** \$10,000

Benefit Reduction Schedule

Benefits reduce by:

50% at age 70

Note: Your cost for voluntary life and AD&D varies by age and coverage amount (Spousal rates are based on the age of the employee). You can see your cost when you enroll online.

GUARANTEE ISSUE

A "guarantee issue" amount is the dollar amount of coverage you can be approved for without completing a health questionnaire—also commonly referred to as Evidence of Insurability (EOI).

Guarantee issue amounts only apply during the 31 days following your initial enrollment period when hired.

If you wish to enroll in the Voluntary Life and AD&D plan or increase your coverage after your initial eligibility period, you will be required to complete the EOI health questionnaire.



NEW EMPLOYEES

Don't miss out on your guaranteed issue opportunity!

DISABILITY INSURANCE



Disability benefits replace part of your income if you're unable to work due to a non-work-related injury or sickness.

Greater Clark County Schools provides long-term disability coverage at no cost to you. You may also choose to purchase short-term disability coverage, so you don't have a gap in coverage before your long-term benefits kick in.

SHORT-TERM DISABILITY

(EMPLOYEE-PAID)

ELIGIBILITY

Short-term disability insurance is available to all fulltime certified employees and classified administrators who work more than 18.75 hours per week

	OPTION 1	OPTION 2	
Benefit amount	⅔ of your salary up to \$6,000 per month	⅔ of your salary up to \$6,000 per month	
When are benefits payable?	After 14 days of disability due to an accident, illness or pregnancy	After 30 days of disability due to an accident, illness or pregnancy	
Maximum benefit duration	11 weeks	9 weeks	

Pre-existing condition exclusion (12/12): If you have been diagnosed or treated for a condition12 months prior to your benefit effective date, that condition will not be covered until you have been enrolled on the plan for **12** months.

LONG-TERM DISABILITY

(NO COST TO YOU!)

ELIGIBILITY

Long-term disability insurance is available to all fulltime certified employees and classified administrators who work more than 18.75 hours per week

Benefit amount	60% of your earnings up to the maximum monthly amount in plan summary				
When are benefits payable?	After 90 days of disability due to an accident or illness				
Maximum benefit duration	Until you recover or up to your Social Security Full Retirement Age (SSFRA)				

Pre-existing condition exclusion (3/12): If you have been diagnosed or treated for a condition **3** months prior to your benefit effective date, that condition will not be covered until you have been enrolled on the plan for **12** months.



REQUIRED HOSPITAL INDEMNITY NOTICE

ABOUT HOSPITAL INDEMNITY

IMPORTANT: The hospital indemnity policy is a fixed indemnity policy, NOT health insurance.

This fixed indemnity policy may pay you a limited dollar amount if you're sick or hospitalized. You're still responsible for paying the cost of your care.

- The payment you get isn't based on the size of your medical bill.
- There might be a limit on how much this policy will pay each year.
- This policy isn't a substitute for comprehensive health insurance.
- Since this policy isn't health insurance, it doesn't have to include most Federal consumer protections that apply to health insurance.

LOOKING FOR COMPREHENSIVE HEALTH INSURANCE?

To find health coverage options:

Visit | HealthCare.gov or

Call | 800-318-2596 (TTY: 855-889-4325)

To find out if you can get health insurance through your job, or a family member's job, contact the employer.

QUESTIONS ABOUT THIS POLICY?

For questions or complaints about this policy, contact your State Department of Insurance.

Find their number on the National Association of Insurance Commissioners' website under "Insurance Departments."

Visit | NAIC.org

If you have this policy through your job, or a family member's job, contact the employer.

SUPPLEMENTAL BENEFIT OPTIONS



PROTECT YOUR PAYCHECK

You can supplement your benefits with these additional coverages through MetLife. These benefits offer additional protection from surprise expenses. **The benefits are paid directly to you, so you can use the money to pay medical bills or however else you need it.** See your enrollment materials for cost information.

ACCIDENT INSURANCE

When you, your spouse or child has a covered accident, like a bicycle fall requiring medical attention, you can receive cash benefits to help cover unexpected costs.

While medical plans may cover direct costs associated with an accident, you can use accident benefits to help cover other related expenses as well, like lost income, child care, deductibles and copays.

EXAMPLES INCLUDE						
ICU Admission	\$2,000					
Hospital Admission	\$1,500					
Emergency Room	\$250					

HOSPITAL INDEMNITY INSURANCE

Hospital Indemnity insurance helps you pay your bills due to a hospitalization. You can use the benefit to meet the out-of-pocket expenses and extra bills that can occur.

Indemnity lump-sum benefits are paid directly to you based on the amount of coverage listed for the service (not based on the actual cost of treatment).

EXAMPLES INCLUDE						
Hospital Admission	\$1,000					
Hospital Confinement	\$100					
ICU Confinement	\$100					

CRITICAL ILLNESS INSURANCE

Protect your savings in case of a serious illness. An illness can lead to unexpected costs not covered by your health plan. Deductibles and copays, or other costs like travel and child care can reduce your savings. Critical illness insurance provides a cash benefit when you or a covered family member is diagnosed with a covered condition.

Examples of covered illnesses include:

Invasive Cancer | Organ Failure | Kidney Failure | Heart Attack | Stroke

Benefit Amount Range
Guaranteed Issue

EMPLOYEE	SPOUSE	CHILD(REN)
\$10,000-\$30,000	\$10,000-\$30,000	\$5,000-\$15,000
\$30,000	\$30,000	\$15,000

EMPLOYEE ASSISTANCE PROGRAM



HERE TO HELP YOU

MENTAL HEALTH COUNSELING, SUPPORT & REFERRALS FOR A WELL-BALANCED LIFE

Through our partnership with OneAmerica, you and your household members can access the ComPsych GuidanceResources Employee Assistance Program (EAP). This program is designed to help you with the everyday challenges of life that may affect your health, family life and desire to excel at work.

HOW IT WORKS

You and the members of your household have unlimited access to consultants by telephone and resources and tools online, and up to **three face-to-face** counseling sessions per year, per person, per problem.

FOR 24/7 ASSISTANCE:

Call | 855-387-9727

Visit | GuidanceResources.com Company Web ID: ONEAMERICA3

AN EAP CAN ADDRESS:



SUBSTANCE ABUSE & ADDICTION



LEGAL ASSISTANCE



FAMILY & RELATIONSHIPS



FINANCIAL WELLNESS



EMOTIONAL WELL-BEING



WORK & CAREER



BENEFIT CONTACTS

BENEFIT	PROVIDER	PHONE	WEBSITE/EMAIL
Medical	Anthem	800-826-9781	Anthem.com
Pharmacy	TrueScripts	844-257-1955	MemberPortal.TrueScripts.com
International Mail-Order Pharmacy Program	ElectRx	833-353-2879	Info@ElectRx.com
Employee Health Clinic	Proactive MD	812-214-0460 After-Hours Line: 877-768-0082	Proactive-MD.com
Virtual Visits	LiveHealth Online	888-548-3432	LiveHealthOnline.com
Orthopedic Surgery Alternative	Regenexx	866-875-9613	RegenexxBenefits.com/gccschools
Health Savings Account	UMB	866-520-4472	UMB.com
Dental	Anthem	866-947-9398	Anthem.com
Vision	Anthem	866-723-0515	Anthem.com
Life and AD&D Insurance	OneAmerica	855-517-6442	OneAmerica.com
Disability Insurance	OneAmerica	855-517-6442	OneAmerica.com
Supplemental Accident, Critical Illness and Hospital Indemnity	MetLife	800-438-6388	MetLife.com/mybenefits
Employee Assistance Program	ComPsych	855-387-9727	GuidanceResources.com Company Web ID: ONEAMERICA3
Greater Clark County Schools	Tricia Helton, Director of HR	812-288-4802 ext. 50146	_
Enrollment Assistance	Steele Benefits	463-999-2956	Steele.BenSelect.com/gccs

SEARCH FOR AN IN-NETWORK PROVIDER ONLINE

MEDICAL

ANTHEM

Anthem.com

- 1. Select "Find Care"
- 2. Log in or select "Basic search as a guest"
- 3. If you continue as a guest, select your type of plan: Medical Plan or Network
- 4. Select your state
- 5. Select "Medical (Employer-Sponsored)"
- 6. Select "Blue Access PPO"
- 7. Select "Continue"
- 8. Enter your City, County or ZIP and search by doctor, hospital, procedure and more

DENTAL

ANTHEM

Anthem.com

- 1. Select "Find Care"
- 2. Log in or select "Basic search as a guest"
- If you continue as a guest, select your type of plan: Dental Plan or Network
- 4. Select your state
- 5. Select "Dental"
- 6. Select "Dental Complete"
- 7. Select "Continue"
- 8. Enter your City, County or ZIP and search by doctor, hospital, procedure and more

VISION

ANTHEM

Anthem.com

- 1. Select "Find Care"
- 2. Log in or select "Basic search as a guest"
- If you continue as a guest, select your type of plan: Vision Plan or Network
- 4. Select your state
- 5. Select "Vision"
- 6. Select "Blue View Vision"
- 7. Select "Continue"
- 8. Enter your City, County or ZIP and search by doctor, hospital, procedure and more



BENEFIT GLOSSARY

BALANCE BILLING

When you are billed for the difference between the provider's actual charge and the amount reimbursed under the medical, dental or vision plan. This occurs when you go outside of the preferred provider network. Balance billing does not apply toward your out-of-pocket maximum.

COINSURANCE

The percentage of the cost you pay for covered services after you meet your deductible.

COPAYMENTS (ALSO CALLED COPAYS)

A flat fee you pay for a covered healthcare service. You will typically pay your copay at the time of service, and then the plan will pay any remaining amount.

DEDUCTIBLE

The amount you are required to pay each year before certain benefits are paid for by the plan. Once you meet the deductible amount, expenses are covered by the plan based on the coinsurance percentage. The deductible resets on Jan. 1 each year.

EXPLANATION OF BENEFITS (EOB)

A packet, usually mailed to you, that explains how your claim was processed by the insurance company. The EOB details what portion of the claim was paid by the insurance company and what portion is your responsibility.

HEALTH SAVINGS ACCOUNT (HSA)

An HSA is a special, tax-advantaged, interest-bearing savings account you can use for qualified healthcare expenses such as your deductible, copayments, and other out-of-pocket expenses.

HIGH-DEDUCTIBLE HEALTH PLAN (HDHP)

A plan with a higher deductible than a traditional insurance plan. You pay more health care costs yourself before the insurance company starts to pay its share (your deductible).

An HDHP can be combined with a HSA, allowing you to pay for certain medical expenses with money free from federal taxes.

NETWORK

The doctors, hospitals, and other healthcare providers your insurance company has contracted with to provide services at discounted rates. You will pay less when you use in-network providers. Some plans will not cover the care you get outside of the network.

OUT-OF-POCKET MAXIMUM (OOPM)

The most you pay in a calendar year for covered services. If you reach the OOPM, the plan pays 100% of covered expenses for the rest of the plan year.

PLAN YEAR

The plan year refers to Jan. 1 through Dec. 31.

USUAL, CUSTOMARY, AND REASONABLE (UCR) CHARGES

Healthcare charges determined by your health insurance provider and based on the range of fees charged by doctors with comparable training and experience for the same or similar service in your area. When you receive in-network care, UCR charges do not apply. You are responsible for amounts over UCR for out-of-network care.

NOTES



The information in this enrollment guide is based on information provided by the employer and various benefit documents. While every effort was taken to accurately report your benefits, discrepancies or errors are always possible. In case of discrepancy between this guide and the actual plan documents, the plan documents will prevail. All information is confidential pursuant to the Health Insurance Portability and Accountability Act of 1996.

Guide prepared by The MJ Companies.